

RMA Request Form (Form 036 Revised 01/24/01)



WINTEC INDUSTRIES, INC.

4280 TECHNOLOGY DRIVE, FREMONT, CA 94538

CUSTOMER SERVICE / RMA DEPT.

TEL: (510) 360-6386 FAX: (510) 623-7943

E-mails: rma@wintecind.com techsupport@wintecind.com

Date RMA# Issued:

RMA#:

RMA# is good for _____ workings days
from date of issue.

Date Received RMA Item(s):

By:

Customer #:	Company Name:	Date Requested:
Address(Street/City/State/Zip Code):		
Country (If other Than USA)	Tel:	Fax:
Contact Person:		

Please check only one category per RMA request. For items of different categories, please use a separate request form.

Memory CPU HDD M/B Miscellaneous (All Cards, Modem, PC System,...etc.) Credit (All Items)

***** Please Completely Fill Out The RMA Request Form & Provide A Copy of All Necessary Invoices & Pertinent S/N Lists**

QTY	WINTEC ITEM #	SERIAL#	SPECIFIC PROBLEM DESCRIPTION	INVOICE #	INVOICE DATE	WINTEC USE ONLY

- * Please enclose a copy of Wintec RMA Issuing Sheet that contains the RMA# issued by Wintec.
- * Reference the RMA # in *black bold print* on the outside of the box. For multi-pack box, Please reference each RMA #.
- * All products must be properly packaged or else Wintec reserves the right to return them to the sender.
- * Do not return cables and accessories with returned product unless requested by Wintec or applying for credit.
- * All Customer labels, adhesives and markings on returned products must be removed before returning to Wintec.
- * Wintec assumes no responsibility for any loss if Customer does not follow Wintec shipping and RMA instruction!
- * **Wintec Use Only - RMA # cannot be issued because:**

**WARRANTY FOR
DEFECTIVE
ITEMS ARE REPAIR OR
REPLACEMENT ONLY
NO WARRANTY ON PARTS
WITH PHYSICAL DAMAGE**